

POLICIES

LIMITED WARRANTY

CP-Stoneman Inc. (CPSI) TAURI TEMPERATURE-CHECK TABLET LIMITED WARRANTY

DURATION

Tauri Temperature-Check Tablet manufactured hardware and software (the “Products”) are warranted as set forth below. The warranty period is two (2) years from date of the original ship date from CP-Stoneman Inc.. All third-party products included with the product(s) are warranted for the period of time and with the warranty given by the third party but not less than one year from ship date.

OWNERSHIP

The warranty is granted to the owner of the Products. The Owner is the first beneficial user of the Product (the “Owner”). The warranty cannot be transferred without CPSI’s written permission.

COVERAGE

CPSI warrants the Product(s) to be free of all defects in materials or workmanship. If a product or any component thereof is determined to be defective, that Product or that component will be repaired or replaced at no cost to the Owner. Freight charges to send the Product to CPSI are at the cost of the Owner. Freight charges to return the Product to the Owner are at the cost of CPSI.

LIMITATION OF WARRANTY

CPSI makes no warranty, express or implied, as to merchantability or fitness or any particular purposes for the Product, and CPSI shall have no liability for special, incidental, or consequential damages of any kind even if CPSI has been advised of the same. The warranty granted herein does not cover any Product or component on which the serial number has been defaced, modified, or removed. CPSI does not warrant that the use of the software as a part of the Product will be without interruption or will be error-free. CPSI does not warrant system design unless it is by separate written agreement.

SOFTWARE LICENSE

The software, firmware, printed and electronic documentation, and media included with the Product (collectively the “Software”) remain the property of CPSI. The Owner is granted a non-exclusive, non-transferable license pursuant to the Software End User License Agreement (“SEULA”), which may be found on the website. Owner’s acceptance of SEULA occurs upon system acceptance or first beneficial use by Owner.

TECHNICAL SUPPORT

During the warranty period, CPSI will provide diagnostic support for system failure or total system interruption via telephone and/or customer provided high-speed Internet access on a 24/7/365 basis. System set-up configuration assistance will be available during the warranty period only between 8:30 a.m. and 5:30 p.m. Eastern time Monday-Friday except holidays. All interpretation of this provision will be in the sole discretion of CPSI.

RETURNS FOR SERVICE

In the event that equipment requires service, contact CPSI at +1 (844) 277-4800, for a Return Authorization. Do not return equipment without authorization. Any equipment so received may be returned to the sender at the sender’s expense.

CPSI is responsible for all charges for transportation for in-warranty service, and for out-of-warranty the sender is responsible for all transportation charges. The sender is responsible for proper packaging of any equipment returned for service. Shipping damages are the responsibility of the sender. All claims for shipping damages against the carrier must be settled before warranty service can commence.

OUT OF WARRANTY OPTIONS

Upon the expiration of the above described LIMITED WARRANTY, the following options are available for extended service, warranty, and/or maintenance:

1. CPSI Support Services Platinum Plans that provide comprehensive hardware and software warranty. For information contact CPSI Support Services at: +1 (844) 277-4800.
2. In the event of hardware and/or software issues resulting in a system interruption, and in the event that the system is **NOT** covered by the aforementioned Assurance Plans, advance replacement is available via the CPSI SERVICE LEVEL AGREEMENT available on request and via our web site, www.cp-stoneman.com.